

Food and Safety – Introduction of a discretionary, chargeable advisory service

Appendix 1: Proposed fees

Type of advice provided	Proposed fee
<p style="text-align: center;">Online support.</p> <p><i>One-on-one conversation with a competent officer via Teams, over the telephone, or via email exchange, where businesses can seek support on a range of food and safety related matters.</i></p> <p style="text-align: center;"><i>Maximum 1 hour.</i></p>	£80
<p style="text-align: center;">Food safety new business start-up site visit.</p> <p><i>Aimed at start-up businesses or newly registered food business to help them understand the regulatory framework and achieve the best possible food hygiene rating.</i></p> <p style="text-align: center;"><i>Maximum 1.5 hours on site.</i></p>	£200
<p style="text-align: center;">Food safety keeping on track site visit.</p> <p><i>Aimed at existing food businesses to help them keep on track in between statutory inspections, keeping them updated on the current regulatory landscape to help them retain the best possible national food hygiene rating.</i></p> <p style="text-align: center;"><i>Maximum 1.5 hours on site.</i></p>	£200
<p style="text-align: center;">Food safety pre inspection site visit.</p> <p><i>Aimed at existing food businesses who are due for a statutory inspection, or who have applied for a food hygiene rating scheme revisit, to help them prepare for the inspection.</i></p> <p style="text-align: center;"><i>Maximum 1.5 hours on site.</i></p>	£200
<p style="text-align: center;">Support in completing Safer Food Better Business (SFBB) pack on site.</p> <p><i>Aimed at helping all food business operators complete their SFBB packs.</i></p> <p style="text-align: center;"><i>Maximum 2 hours on site.</i></p>	£200